



# JCAMPS SUMMER 2023

## TERMS & POLICIES AGREEMENT

### **JCC Membership and Program Terms and Agreements**

Center Membership: Membership is not required to participate in JCamps. To pay the member pricing, the camper being registered must have current active membership OR have a pending active membership for the month(s) they are participating in camp. Membership can be on a month-to-month basis. If membership is set up prior to the week(s) a camper is attending, any fees for registrations made at non-member rates will be adjusted to the member rate, as long as the membership is active during the months of camp registration. If membership is canceled for the months a camper is participating, the non-member rates will be applied. All prior financial obligations to the Jewish Community Center must be fulfilled before program registrations will be accepted.

### **Cancellation/Withdrawal and Refund Policy**

1. Cancellations and withdrawals must be requested in writing to Raeann Cronebach at [rcronebach@columbusjcc.org](mailto:rcronebach@columbusjcc.org)
2. Cancellations and withdrawals on or before May 1, 2023: full refund less \$50 deposit. Any drops after May 1, 2023 will be refunded 50% of tuition paid less \$50 refund.
3. Unused camp days cannot be refunded or substituted with additional camp days. No refunds, other than according to the above schedule, are given for vacations, sick days or other absences from camp.
4. Any refunds requested prior to May 1, 2023 will be processed as soon as reasonably possible in the business office. Refunds requested after that date, that are approved based on JCamps policies, will be processed at the end of camp.

**Payment Types:** The JCC business office accepts the following methods of payment for billed services:

1. Cash/Check - IN PERSON BY MEMBERS ONLY, not online
2. Direct Checking Debit (ACH)
3. Visa/MasterCard/American Express/Discover

**Registration Fee:** A Registration Fee is due at the time of registration for Summer Camp programs, if registering after the Early Bird Registration period (February 17 and afterward). The \$50 fee per camper is NON-REFUNDABLE after the initial registration is processed. For families applying for financial assistance, registration fees are required as listed above. However, if you decide your financial award is insufficient to attend camp, you may request a refund of this Registration Fee. When registering online, the payment method used for the Registration Fee will also be used for subsequent monthly payments, unless a separate payment method is entered during registration for the future payments.

**Discounts:** Families may qualify for a 5% Sibling Discount on each additional child, for camp fees only. The discount does not apply to lunches or aftercare. The discount applies only if both siblings are registered for JCamps. Specialty camps operated by a third-party provider are not eligible for any discounts. The specialty camp staff and its providers are independent contractors and not employees of the JCC.



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**Early Bird Registration:** If registering on or before February 16, 2023, the \$50 camper registration fee will be automatically waived during the registration process. Payments for camp registrations entered before this date will be processed with a 5-month payment plan. Payments will be processed on the 20th of each month, from February-June. Registrations entered on or after February 17, 2022 will have a payment schedule as noted in the table below.

**Financial Aid:** The JCC of Greater Columbus has limited scholarships available. Awards are based on need. Please visit FACTS Management, <https://online.factsmgt.com/SignIn.aspx>, to apply for scholarship. If your scholarship award is insufficient and you elect to withdraw from camp, all fees, including the \$50 registration fee, will be refunded at no expense. Please note that FACTS charges a fee for their service that the JCC does not receive and cannot waive. The due date for scholarship applications is April 30, 2023.

**Changing or Adding Weeks/Schedule:** Additional weeks are welcome, provided space is available. We will do our best to accommodate your requests after camp has started, but it is determined by available space.

Payment for adding weeks is due at the time the change is requested after June 19, 2023. Switching from initially registered weeks may or may not be accommodated, based on available space.

**Payment Schedule:** Please allow 2 to 3 business days for your payment to be applied to your account. Payment schedules may be viewed at your online account through our Community portal at [columbusjcc.force.com](http://columbusjcc.force.com). Camp may be paid in 5 monthly installments from February 20-June 20th. Registering after February 16th will result in the upfront costs shown in the table below. The number of payment installments will be adjusted accordingly. Camp fees may also be paid in full at time of registration.

Date Registered	Jan 16 – Feb 16 Early Bird	Feb 17 – Feb 19	Feb 20 – March 19	March 20 – April 19	April 20 – May 19	May 20 – June 19	After June 19
Registration Fee/per camper	Waived	\$50	\$50	\$50	\$50	\$50	\$50
Tuition Due @ registration	\$0	\$0	Feb payment	Feb-Mar Payments	Feb-April payments	Feb-May payments	100% due
Future payments	5 monthly payments beginning Feb. 20	5 monthly payments beginning Feb. 20	4 monthly beginning Mar. 20	3 monthly beginning Apr. 20	2 monthly beginning May 20	1 month on June 20	None

**Returned Fees:** A \$35 fee will be assessed to a member's account for each occurrence of a Returned Check, Returned Direct Checking Debit (ACH), or Returned Credit Card payment.



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**Delinquent Accounts:** Accounts for which payment has not been received prior to service will be considered past due if not received by the time the service concludes. The JCC will make initial attempts at collection via phone call or written / electronic request. We will allow reasonable response time to resolve the delinquent balance. If initial attempts do not resolve the balance, or we receive no response to repeated requests, we will send the delinquent account to collections. Please be aware that delinquency may result in an interruption of service.

**Arye Inclusion Program:** All Arye Inclusion campers will initially register for the Arye Inclusion Program Waitlist, and their parents must schedule an intake meeting with our Arye Inclusion Director. JCamps is able to provide a ratio of 1:3 for campers. If at the completion of the intake, Directors feel that the Arye Inclusion Program is a good fit for the camper and space is available for requested weeks, the camper will be enrolled and any applicable payments collected. The Early Bird Discount will be applied for any campers who register for the waitlist prior to February 16 but do not have their intake completed prior to the deadline. Like all of our JCamps, the Arye Inclusion program has limited spaces available.

If it is determined by our team of directors that the camper would be most successful with a 1-on-1, the camper must be accompanied by an aide to attend camp. This aide must be hired by the parents/guardians of the camper at their expense. JCamps is not able to provide an aide in the event that their 1-to-1 aide is unavailable for any reason. If an aide is required for a camper, further documentation and agreements will be discussed during the intake process. A full refund will be provided for registrants who are determined to require a 1-on-1 and choose to not attend JCamps.

### Program Policies

- **PROGRAM CANCELLATION:** We reserve the right to cancel any camp program due to insufficient enrollment. In this event, we make every effort to accommodate the camper in one of our other programs or refund all monies paid.
- **CAMPER DISMISSAL:** The Camp Director reserves the right to dismiss any camper without refund who: disregards camp rules or endangers the safety of themselves or others; physically, psychologically, or verbally abuses another member of the camp community; destroys camp property or the property of another member of the camp community; bites or hits other campers; runs away regularly from their group; requires greater supervision than can reasonably be provided by camp staff; or possesses alcohol, illegal drugs or firearms while at camp.
- **ACTIVITIES:** JCamps requires parental/guardian permission for all campers to participate in the various activities that are provided by JCamps throughout the summer. Activities will differ by camp program and will be listed in the Parent Handbook, which will be distributed prior to the start of camp. Signatures for permission to participate in activities will be collected via CampDoc and must be completed prior to a camper's first day of camp.
- **EMERGENCY TEXT ALERTS:** JCamps utilizes a text alert system for reminders and emergency notifications. Families are requested to sign up to receive texts. Message and data rates may apply and are the responsibility of the camper's parents or guardians.



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### Program Policies cont.

- **INSURANCE/MEDICAL EMERGENCIES:** JCamps requires parent/guardian authorization for JCamps staff to act in a camper's best interest in case of an emergency. All payment for medical services will be the sole responsibility of the camper's family. Insurance cards are required to be uploaded to CampDoc.
- **LOST/DAMAGED ITEMS:** JCC of Greater Columbus and JCamps cannot be held responsible for the loss, damage, or theft of any camper's belongings brought to camp. All personal belongings (including toys, electronic games, iPods, cell phones, watches, etc.) must be left at home.
- **MEDICAL HISTORY:** Prior to a camper's arrival, JCamps requires the completion of a medical profile with all required documents via CampDoc. Campers may not begin participation until their CampDoc medical profile has been completed.
- **PARENT HANDBOOK:** An electronic handbook will be distributed via CampDoc prior to the start date of each program. By submitting your application, you are agreeing that you will thoroughly read the program handbook prior to participation and abide by its rules and policies.

JCC of Greater Columbus and JCamps, in following Ohio Department of Health and federal guidelines, may shift or cancel the availability of camp activities and services including transportation, after care, swimming frequency, structure and schedule, ropes course (Hoover), among others. If it is determined unsafe due to health and safety guidelines present at the time, the JCC might not offer one or more of the above activities or services.

I/We, as parent or legal guardian representing this minor, agree to release the Jewish Community Center of Greater Columbus, its officers, employees and volunteers from any and all liability for accidents, injuries, loss of and/or damage to my/our person or property that may arise out of my child's participation in or at the listed activity/activities. I/we are aware that participating in activities or using JCC facilities involves certain risk of injury despite safety precautions. I give permission for my child to take part in all camp activities, including transportation. In the event of an accident or emergency, if my child's physician is not available, I grant permission to the Jewish Community Center of Greater Columbus to call 911. I authorize the camp to act on my behalf according to their best judgment.

I have read the JCC Membership & Program Terms, Policies & Agreements, JCC Summer Camp Payment Terms and accept full responsibility for 100% payment of all camp fees. By registering online, I understand that signing my name and dating is agreeing to the above terms.

Parent/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

By clicking to agree to this waiver online, or a JCC staff member clicking agree on my behalf, I agree to its full terms and conditions.